



## Municipality fact sheet for Klinë / Klina

### 1.1. Overview

Population
<ul style="list-style-type: none"> <li>Population density of 125 inhabitants/km<sup>2</sup> is below the Kosovar average (159)</li> <li>Ethnic distribution: 2.4 % are Egyptian</li> <li>Main source of livelihood: work, social care and remittances from abroad play a major role as compared to Kosovo as a whole</li> </ul>
Performance of the local business sector
<ul style="list-style-type: none"> <li>Number of businesses per 1,000 economically active inhabitants (69) is lower than for Kosovo (76)</li> <li>Since 2010, the development of businesses has been positive, albeit below the Kosovar average; over the same period, the positive development of employment has been constantly above average</li> <li>The business entry rate (11.8 %) is below the Kosovar value (13.6 %) – it has always been this way during the last years</li> <li>The business exit rate (6.1 %) is also below the Kosovar value (6.5 %) - until 2012, the exit rate was slightly above the Kosovar average</li> <li>Sectoral structure of the local economy: trade, manufacturing, construction, personal services as well as hotels and restaurants are the most important sectors</li> <li>Size of businesses: the highest share of employees (30.0 %) is working in businesses with 2 to 4 employees</li> <li>Legal form of businesses: 93.5 % are individual businesses (Kosovo: 85.2 %); there are no joint stock companies</li> </ul>
Municipal taxes and fees related to businesses
<ul style="list-style-type: none"> <li>Immovable property tax</li> <li>Annual business license fees, annual professional business license fees</li> <li>Inspection and supervisory fees</li> <li>Fees for the change of land use</li> </ul>
Supply of human resources
<ul style="list-style-type: none"> <li>The participation rate (36.9 %) and the employment rate (15.6 %) are rather low as compared to the Kosovar average (participation rate: 44.7 %, employment rate: 24.7 %)</li> <li>The unemployment rate (57.7 %) is among the highest in Kosovo (average: 44.8 %)</li> <li>The share of people with primary education and lower secondary education is higher than the Kosovar average</li> <li>No tertiary education institutions</li> <li>Adult education in ICT, engineering and technology</li> </ul>
Infrastructure, business support services and events
<ul style="list-style-type: none"> <li>Travel distance to the next highway / upper level road: 3.5 km</li> <li>Availability of business registration centre, banks, lawyers, business consultancies and tax consultancies</li> <li>No chambers</li> <li>No business incubators, economic zones and technology parks</li> <li>Existence of financial support for businesses</li> </ul>
Municipal administration
<ul style="list-style-type: none"> <li>Municipal budget: share of public services, civil protection and emergency in total budget (3.9 %) is considerably lower as compared to the Kosovar average (15.8 %)</li> <li>Information on municipal taxes and fees available on the municipality website</li> </ul>

with funding from



co-financed by





## 1.2. Population

### Area and population

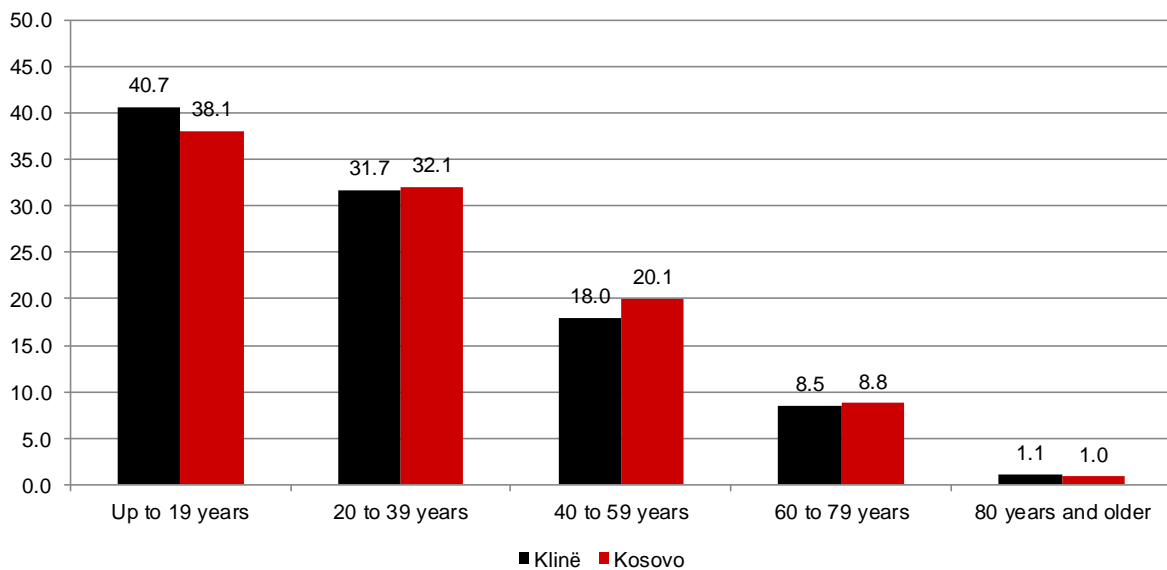
Table 1 Area, population and population density

	Klinë	Kosovo	Share of Klinë in Kosovo in %
Area in km <sup>2</sup>	308	11,187	2.8
Total population	38,496	1,819,785	2.1
Population density (inhabitants per km <sup>2</sup> )	125	159	-

Source: Kosovo Agency of Statistics, Census 2011


### Age of the population


Figure 1 Population by age groups, in %



Source: Kosovo Agency of Statistics, Census 2011

with funding from

 **Austrian**  
**Development Cooperation**

 Schweizerische Eidgenossenschaft  
Confédération suisse  
Confederazione Svizzera  
Confederaziun svizra

Swiss Agency for Development  
and Cooperation SDC

co-financed by

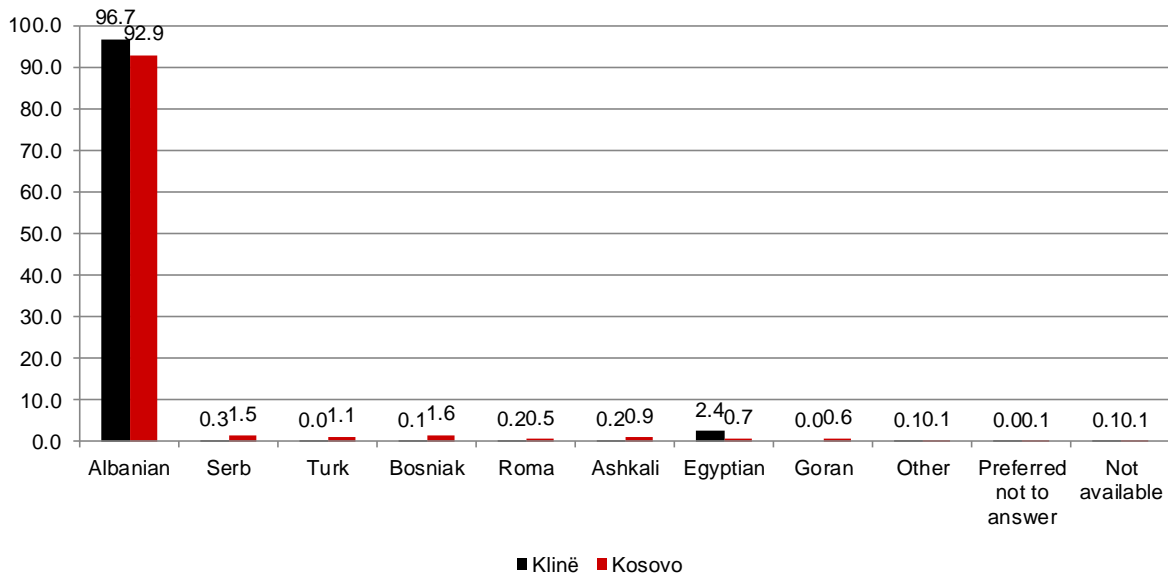


Ministry of Trade  
and Industry



## Ethnic distribution

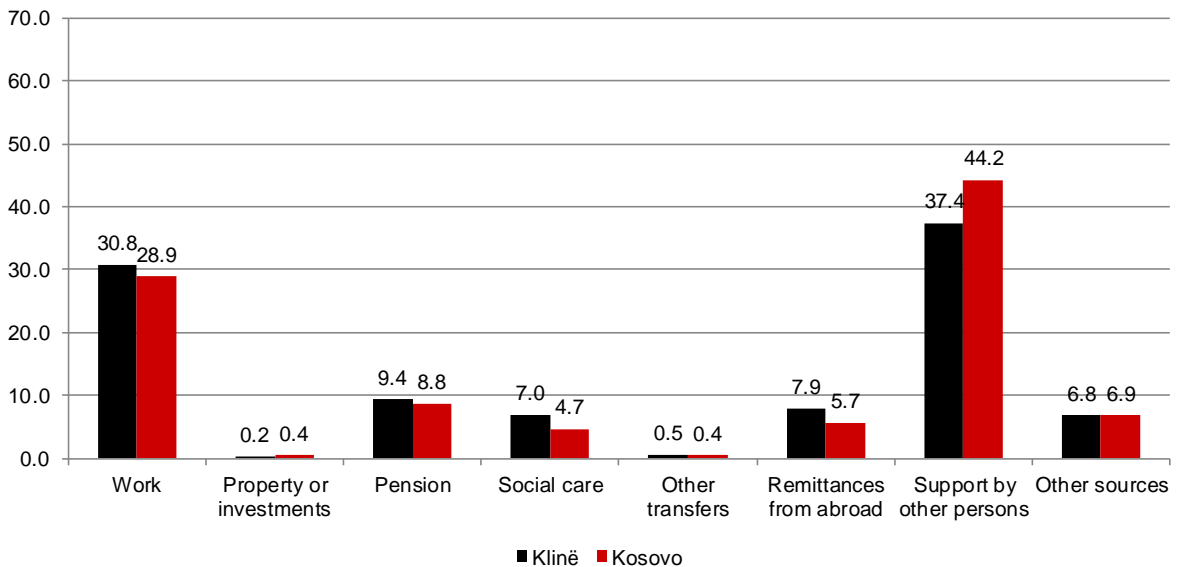
Figure 2 Population by ethnic background, in %



Source: Kosovo Agency of Statistics, Census 2011

## Sources of livelihood

Figure 3 Population<sup>1</sup> by first main source of livelihood<sup>2</sup>, in %



<sup>1</sup> Population 15 years and older

<sup>2</sup> The first main source of income from which all of a person's expenditure was financed during the last 12 months

Source: Kosovo Agency of Statistics, Census 2011

with funding from



### 1.3. Performance of the local business sector

The number of enterprises and employees are based on data from the Tax Administration of Kosovo (ATK). The database of ATK only includes enterprises that are paying taxes.

#### Business demography: businesses, employees, business entries and business exits

Table 2 Number of businesses and employees, business entries and business exits, 2013

	Klinë	Kosovo
Number of businesses <sup>1</sup>	693	46,032
Number of employees <sup>2</sup>	1,948	189,623
Number of businesses per 1,000 economically active inhabitants <sup>3</sup>	69	76
Number of business entries <sup>4</sup>	82	6,253
Business entry rate <sup>5</sup>	11.8	13.6
Number of business exits <sup>6</sup>	42	2,987
Business exit rate <sup>7</sup>	6.1	6.5

<sup>1</sup> Businesses registered with ATK; the sectors Public administration, defence and social security; Activities of households as employers; Activities of extraterritorial organisations; Private persons and businesses with missing sector information have been excluded.

<sup>2</sup> Annual average number of employees

<sup>3</sup> Economically active inhabitants (=labour force): Working-age people (15-64 years) who are employed or registered as unemployed (job seekers); data from 2011

<sup>4</sup> Business entries: New entries into the register of ATK

<sup>5</sup> Business entry rate: Newly registered businesses as a percentage of total businesses registered with ATK

<sup>6</sup> Business exits: Exits from the register of ATK

<sup>7</sup> Business exit rate: Business exits as a percentage of total businesses registered with ATK

Source: Tax Administration of Kosovo (ATK), 2014; Kosovo Agency of Statistics, Census 2011

with funding from

 Austrian  
Development Cooperation



Schweizerische Eidgenossenschaft  
Confédération suisse  
Confederazione Svizzera  
Confederaziun svizra

Swiss Agency for Development  
and Cooperation SDC

co-financed by



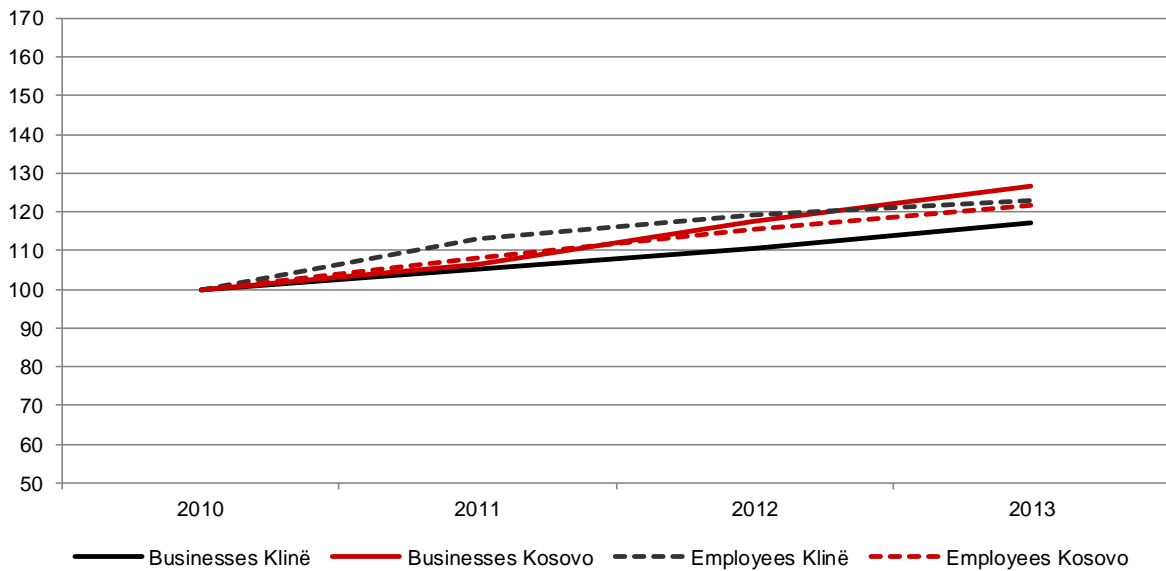
Ministry of Trade  
and Industry



## Development of businesses and employees

Figure 4 Development of the number of businesses and employees, 2010-2013

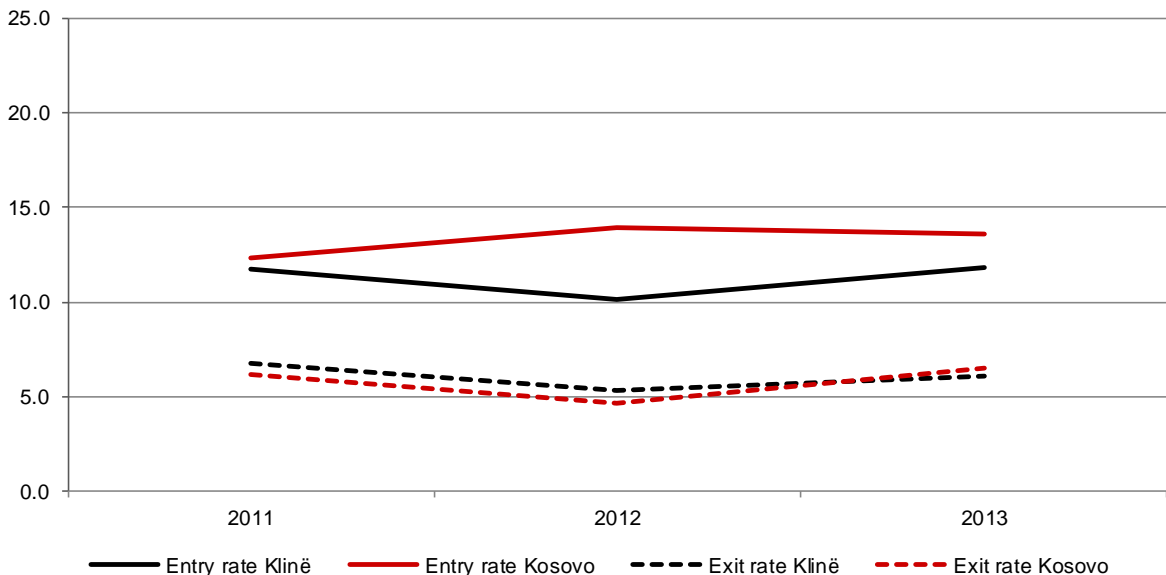
Index (2010=100)



Source: Tax Administration of Kosovo (ATK), 2014

## Development of business entry and business exit rates

Figure 5 Development of business entry rates<sup>1</sup> and business exit rates<sup>2</sup>, 2011-2013, in %



<sup>1</sup> Business entry rate: Newly registered businesses as a percentage of total businesses registered with ATK

<sup>2</sup> Business exit rate: Business exits as a percentage of total businesses registered with ATK

Source: Tax Administration of Kosovo (ATK), 2014

with funding from



## Sectoral structure of the local economy

**Table 3 Businesses and employees in businesses by sector of economic activity, 2013, in %**

Sector of economic activity <sup>1</sup>	Klinë		Kosovo	
	% of enterprises	% of employees	% of enterprises	% of employees
Manufacturing <sup>2</sup>	11.8	20.0	11.1	18.9
Energy and water supply <sup>3</sup>	0.1	0.1	0.3	1.7
Construction	9.9	10.7	7.3	11.0
Wholesale and retail trade	44.4	45.9	43.6	33.0
Transport	3.7	1.9	5.8	5.6
Hotels and restaurants	7.8	6.9	7.7	5.5
Business services <sup>4</sup>	8.2	5.5	10.4	13.4
Education	1.0	1.7	1.2	2.1
Human health	3.4	2.1	2.9	2.1
Personal services <sup>5</sup>	9.4	5.3	9.7	6.7
Total <sup>6</sup>	667	1,893	45,156	187,480

<sup>1</sup> According to NACE Rev. 2

<sup>2</sup> Manufacturing: includes mining and quarrying

<sup>3</sup> Energy and water supply: electricity, gas, steam and air conditioning supply; water supply; sewerage, waste management and remediation activities


<sup>4</sup> Business services: information and communication; financial and insurance activities; real estate activities; professional, scientific and technical activities; administrative and support service activities

<sup>5</sup> Personal services: arts, entertainment and recreation; other service activities

<sup>6</sup> Data refer to the non-agricultural business sector; the sectors agriculture, public administration, defence and social security; activities of households as employers; activities of extraterritorial organisations; private persons and businesses with missing sector information have been excluded.

Source: Tax Administration of Kosovo (ATK), 2014

with funding from

 Austrian  
Development Cooperation



Schweizerische Eidgenossenschaft  
Confédération suisse  
Confederazione Svizzera  
Confederaziun svizra

Swiss Agency for Development  
and Cooperation SDC

co-financed by



Ministry of Trade  
and Industry



## Size of businesses

**Table 4** Businesses and employees in businesses by enterprise size, 2013, in %

Enterprise size	Klinë		Kosovo	
	% of businesses	% of employees	% of businesses	% of employees
OPE <sup>1</sup>	56.3	20.0	56.3	13.7
2 to 4 employees	32.2	30.0	30.5	19.3
5 to 9 employees	7.9	17.1	8.2	12.5
10 to 49 employees	2.9	16.4	4.2	18.7
50 and more employees	0.7	16.5	0.8	35.7
Total	693	1,948	46,032	189,623

<sup>1</sup> OPE: One-Person-Enterprise: Businesses with less than 2 persons employed

Source: Tax Administration of Kosovo (ATK), 2014

## Legal form of businesses


**Table 5** Legal forms of businesses, in %, 2013

Legal form	Klinë	Kosovo
Individual business (B.I.)	93.5	85.2
Limited liability company (SH.P.K).	4.2	11.4
General partnership (O.P.)	1.0	1.2
Non-governmental Organisation (OJK)	c	1.1
Foreign company	c	0.5
Joint Stock Company (SH.A.)	-	0.3
Other	c	0.3
Total	693	46,032

c...Existing data, but confidential treatment for data protection reasons (absolute number of cases is less than 5)

Source: Tax Administration of Kosovo (ATK), 2014

with funding from

 Austrian  
Development Cooperation



Schweizerische Eidgenossenschaft  
Confédération suisse  
Confederazione Svizzera  
Confederaziun svizra

Swiss Agency for Development  
and Cooperation SDC

co-financed by



Ministry of Trade  
and Industry



## 1.4. Local business environment

### 1.4.1. Municipal taxes and fees related to businesses<sup>1</sup>

#### Immovable property tax

Table 6 Immovable property tax<sup>1</sup>

	Existence (X for yes)	Details
Annual property tax	X	See table 7; information on property values by categories and value zones was not available
Property transfer tax <sup>2</sup>	-	-

<sup>1</sup> According to the Law on local government finance (No. 03/L-049), Art. 9 "Immovable Property Tax", p.7

<sup>2</sup> Municipal tax on real estate transaction

Source: Municipality of Klinë, 2014

Table 7 Property tax rates, in %

Type of property	Tax rates in %
Residential	0.20
Commercial	0.20
Social/cultural/institutional	0.20
Services	0.20
Transportation	0.20
Industrial	0.15
Recreational	0.20
Agricultural	0.15
Processing industries	0.15
Unfinished	0.20
Abandoned	0.20
Habited	0.20
Not classed	0.00

Source: Municipality of Klinë, 2011

<sup>1</sup> According to the Law on local government finance (No. 03/L-049), chapter II "Municipal Taxes and Fees", p.7-11

with funding from





## Business license fees

Table 8 Business license fees<sup>1</sup>

	Existence (X for yes)	Details
Annual business license fee <sup>2</sup>	X	6 different fees depending on the type of business activity, ranging from € 50 to € 500
Annual professional business license fee <sup>3</sup>	X	18 different fees depending on the type of profession, ranging from € 50 to € 200

<sup>1</sup> According to the Law on local government finance (No. 03/L-049), Art. 10 and Art. 11, p.7-9

<sup>2</sup> Business activity: retail sales, food processing, handicraft, hotel and restaurant services, banking activities and financial services, insurance, and other business activities

<sup>3</sup> Business activity: professional services, accountants, lawyers, doctors, dentists and other professions

Source: Municipality of Klinë, 2014

## Permit fees for construction and demolition of buildings and other structures

Table 9 Permit fees for construction and demolition of buildings and other structures<sup>1</sup>

	Existence (X for yes)	Details
Construction permit fee <sup>2</sup>	-	-

<sup>1</sup> According to the Law on local government finance (No. 03/L-049), Art. 14, p.10

<sup>2</sup> Same formula for all municipalities: (Administrative costs of issuing permits / Number of permits issued in previous year) x Surface (square meters) of construction

Source: Municipality of Klinë, 2014

with funding from



co-financed by





## Municipal administrative fees

Table 10 Municipal administrative fees<sup>1</sup>

Inspection and supervisory fees, such as...	Existence (X for yes)	Details
...construction and demolition of buildings and other structures	X	€ 8 per square meter for constructions without permits € 4 for the restoration of the property after demolition
...sanitary and hygienic inspection <sup>2</sup>	X	€ 10 for natural persons outside the city € 8 for natural persons within the city € 20 for commercial entities and other institutions outside the city € 15 for commercial entities and other institutions within the city
...agriculture inspection	X	€ 10 for natural persons outside the city € 8 for natural persons within the city € 20 for commercial entities and other institutions outside the city € 15 for commercial entities and other institutions within the city

<sup>1</sup> According to the Law on local government finance (No. 03/L-049), Art. 13, p.10

<sup>2</sup> Inspection of sanitary conditions, safety of the premise etc.

Source: Municipality of Klinë, 2014

## Other municipal fees


Table 11 Other municipal fees<sup>1</sup>

	Existence (X for yes)	Details
Change of land use	X	Class I-IV: € 1/m <sup>2</sup> Class V-VI: € 0.75/m <sup>2</sup> Class VII-VIII: € 0.50/m <sup>2</sup>

<sup>1</sup> According to the Law on local government finance (No. 03/L-049), Art. 15, p.10

Source: Municipality of Klinë, 2014

with funding from

 Austrian  
Development Cooperation



Schweizerische Eidgenossenschaft  
Confédération suisse  
Confederazione Svizzera  
Confederaziun svizra

Swiss Agency for Development  
and Cooperation SDC

co-financed by





## 1.4.2. Supply of human resources

### Employment and unemployment

Table 12 Employment and unemployment

	Klinë	Kosovo
Working-age population (15-64 years)	24,491	1,135,463
Total labour force <sup>1</sup>	9,031	508,100
Participation rate in % <sup>2</sup>	36.9	44.7
Number of employed persons <sup>3</sup>	3,822	280,454
Employment rate in % <sup>4</sup>	15.6	24.7
Number of unemployed persons <sup>5</sup>	5,209	227,646
Unemployment rate in % <sup>6</sup>	57.7	44.8

<sup>1</sup> Labour force: The number of working-age people (15-64 years) who are economically active. The economically active consist of the employed and the registered unemployed (job seekers).

<sup>2</sup> Participation rate: Proportion of the working-age population (15-64 years) that is economically active

<sup>3</sup> Employed person: Person who works in a job where an explicit or implicit contract of employment exists and gives the person a basic remuneration or person that performs seasonal, agricultural or other temporary work from which this person derives a source of livelihood, in cash or in kind, regardless of being socially insured.


<sup>4</sup> Employment rate: Proportion of the working-age population (15-64 years) that is employed

<sup>5</sup> Unemployed person: Someone not currently working (neither in paid employment nor in self-employment), but currently available for work and actively looking for any kind of paid work.

<sup>6</sup> Unemployment rate: Proportion of the labour force that is unemployed

Source: Kosovo Agency of Statistics, Census 2011

with funding from

 Austrian  
Development Cooperation



Schweizerische Eidgenossenschaft  
Confédération suisse  
Confederazione Svizzera  
Confederaziun svizra

Swiss Agency for Development  
and Cooperation SDC

co-financed by

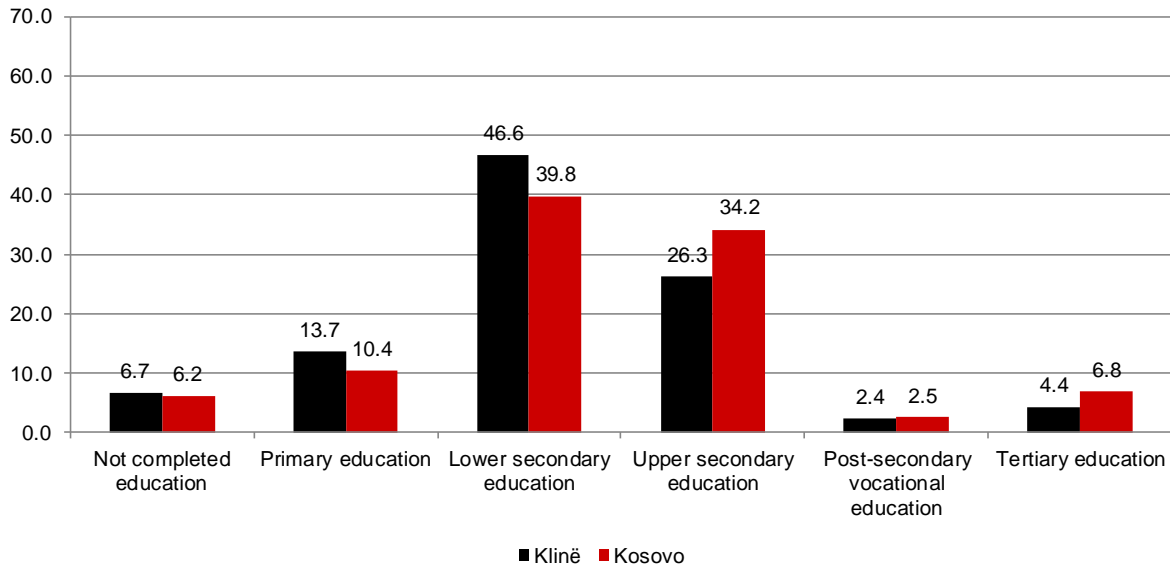


Ministry of Trade  
and Industry



## Educational attainment of the population

Figure 6 Population<sup>1</sup> by completed educational level<sup>2</sup>, in %



<sup>1</sup> Population 15 years and older

<sup>2</sup> Primary education: 5 years, age 6-11; lower secondary education: 4 years, age 12-15; upper secondary education, gymnasium, vocational school: 3-4 years, age 15-19; post-secondary vocational education: high level of post-secondary education, professional studies from 6 months up to 2 years, age 19-24; tertiary education: bachelor, master, PhD-studies, age 19-26

Source: Kosovo Agency of Statistics, Census 2011

## Secondary education

Table 13 Secondary schools: number and students

	Klinë	Kosovo	Share of Klinë in Kosovo in %
Number of secondary schools	2	95	2.1
Number of students in secondary schools	2,150	99,578	2.2

Source: Number of secondary schools: Ministry of Education, Science and Technology (MEST), 2014; Number of students in secondary schools: Kosovo Agency of Statistics, Education Statistics 2014

with funding from

Austrian  
Development Cooperation



Schweizerische Eidgenossenschaft  
Confédération suisse  
Confederazione Svizzera  
Confederaziun svizra

Swiss Agency for Development  
and Cooperation SDC

co-financed by





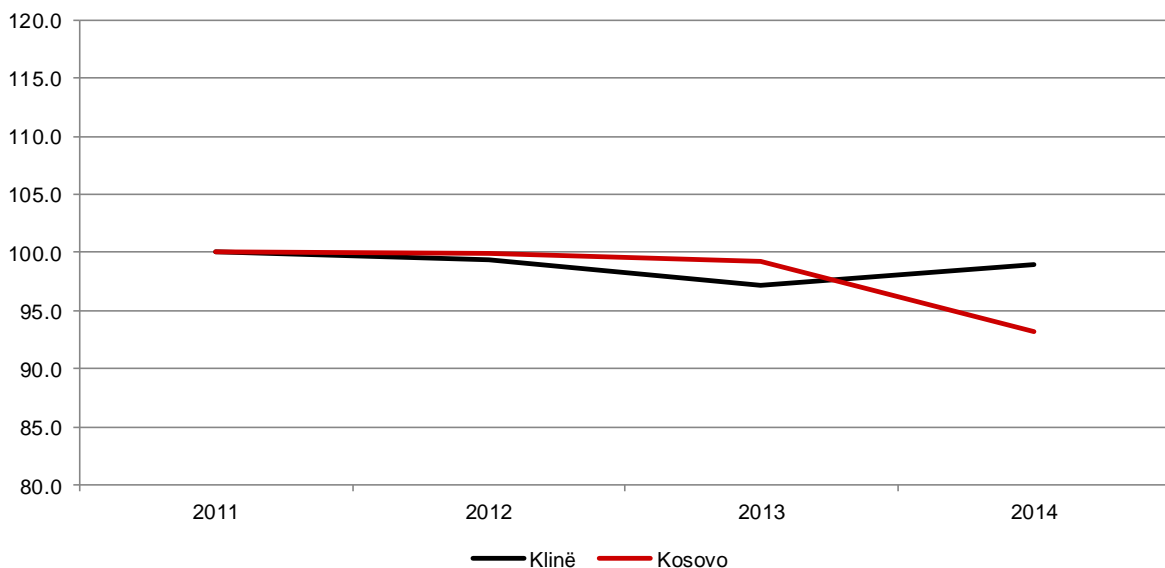
**Table 14 Types and areas of education of secondary schools**

Type of secondary school	Number of schools	Existence (X for Yes)	Area of education
Gymnasium	1	X	-
Vocational school	1	-	Chemistry, non-metals and graphics
		-	Culture, art and public information
		-	Economy and law
		X	Electrical engineering
		-	Forestry and wood processing
		-	Geodesy and construction
		-	Health and social protection
		X	Machinery and metal processing
		-	Textile and leather
		-	Trade, hospitality and tourism
		-	Mining, metallurgy and geology
		-	Natural sciences - mathematics
		-	Traffic

Source: Ministry of Education, Science and Technology (MEST), 2014; own research by KOSME, 2014

**Figure 7 Development of the number of students in secondary schools, 2011-2014**

Index (2011=100)



Source: Kosovo Agency of Statistics, Education Statistics 2011-2014

with funding from

co-financed by



### Tertiary education

There are no tertiary education institutions in Klinë (2014).

### Adult education

Table 15 Existence of vocational training services for adults

Fields / areas	Kind of vocational training for adults
ICT (information and communication technology)	Basic Education Centre (USAID): <ul style="list-style-type: none"> <li>• Student Clubs for Technical Support</li> <li>• Computer Programming</li> </ul> The duration of all courses is 3 days.
Business and management	n/a
Engineering and technology	Basic Education Centre (USAID): Teaching design and technology (for teachers) The duration of the course is 3 days.
Construction (e.g. house-painter, bricklayer, plumber...)	n/a
Languages	n/a
Personality development and communication skills	n/a

Note: Vocational training for adults comprises all public and private vocational learning and training for adults after leaving initial education and training (initial education and training = formal education system, usually before entering working life). It includes work- and career-oriented learning (obtaining new qualifications, up-skilling or re-skilling for employment) but also learning for personal development.

The list of vocational training services is not exhaustive, since not all approached training providers presented information on their training courses.

n/a...There is no information on training opportunities in this field

Source: Municipality; Ministry of Education, Science and Technology (MEST), 2014

with funding from

co-financed by



### 1.4.3. Infrastructure, business support services and events

#### Traffic infrastructure

Travel distance in km from the centre of the municipality to the next highway or upper-level road:  
3.5 km (Source: Municipality; Google Maps, 2014)

#### Existence of business support services

Table 16 Availability of business support services


Business support services	Availability in Klinë		Availability in Kosovo		Share of Klinë in Kosovo in %
	Absolute	Per 100 enterprises*	Absolute	Per 100 enterprises*	
Business registration centre <sup>1</sup>	1	-	30	-	-
Banks (including branches) <sup>2</sup>	4	0.6	243	0.5	1.6
Lawyers <sup>3</sup>	13	1.9	852	1.9	1.5
Business consultancies <sup>3</sup>	1	0.1	383	0.8	0.3
Tax consultancies <sup>3</sup>	6	0.9	636	1.4	0.9

Note: Lawyers, business consultancies and tax consultancies according to NACE Rev. 2

\* Kline: 693 enterprises; Kosovo: 46,032 enterprises

Source: <sup>1</sup> Ministry of Trade and Industry (MTI), 2014; <sup>2</sup> Banks operating in Kosovo, 2014; <sup>3</sup> Tax Administration of Kosovo (ATK), 2014

with funding from

 Austrian  
Development Cooperation



Schweizerische Eidgenossenschaft  
Confédération suisse  
Confederazione Svizzera  
Confederaziun svizra

Swiss Agency for Development  
and Cooperation SDC

co-financed by



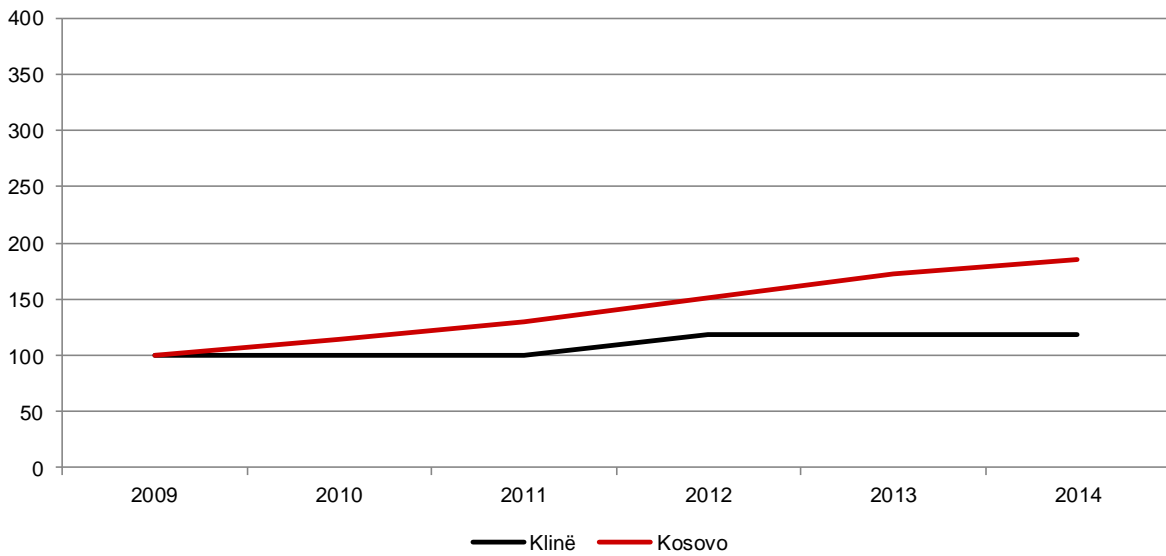
Ministry of Trade  
and Industry



**Development of the number of lawyers, business consultancies and tax consultancies**

**Figure 8 Development of the number of lawyers, 2009-2014**

Index (2009=100)

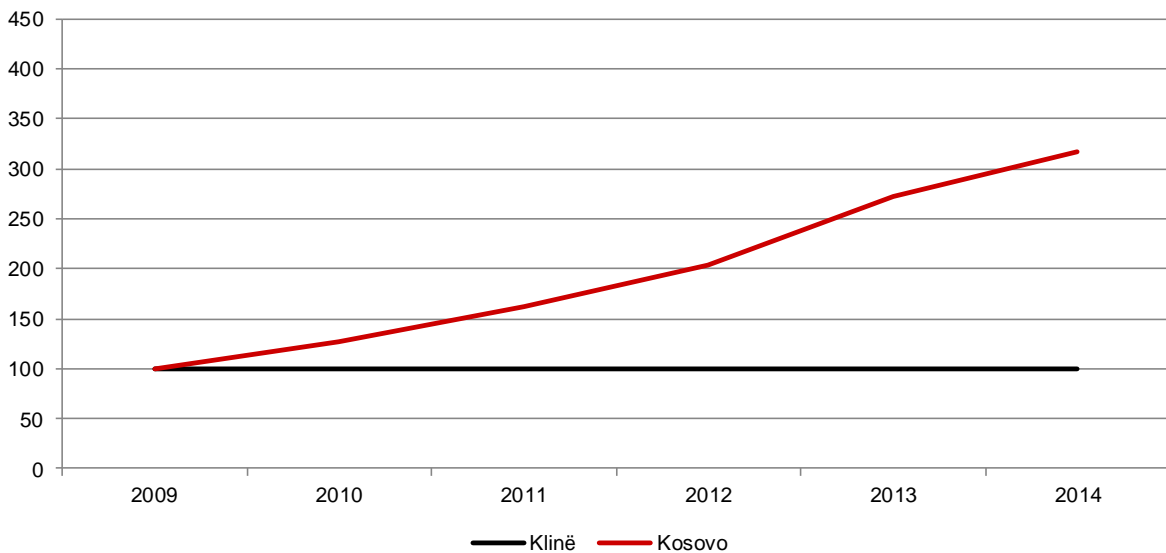


Note: Lawyers according to NACE Rev. 2

Source: Tax Administration of Kosovo (ATK), 2009 – 2014

**Figure 9 Development of the number of business consultancies, 2009-2014**

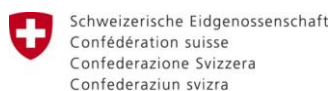
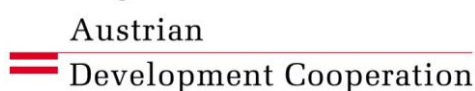
Index (2009=100)



Note: Business consultancies according to NACE Rev. 2

Source: Tax Administration of Kosovo (ATK), 2009 – 2014

with funding from



Swiss Agency for Development and Cooperation SDC

co-financed by

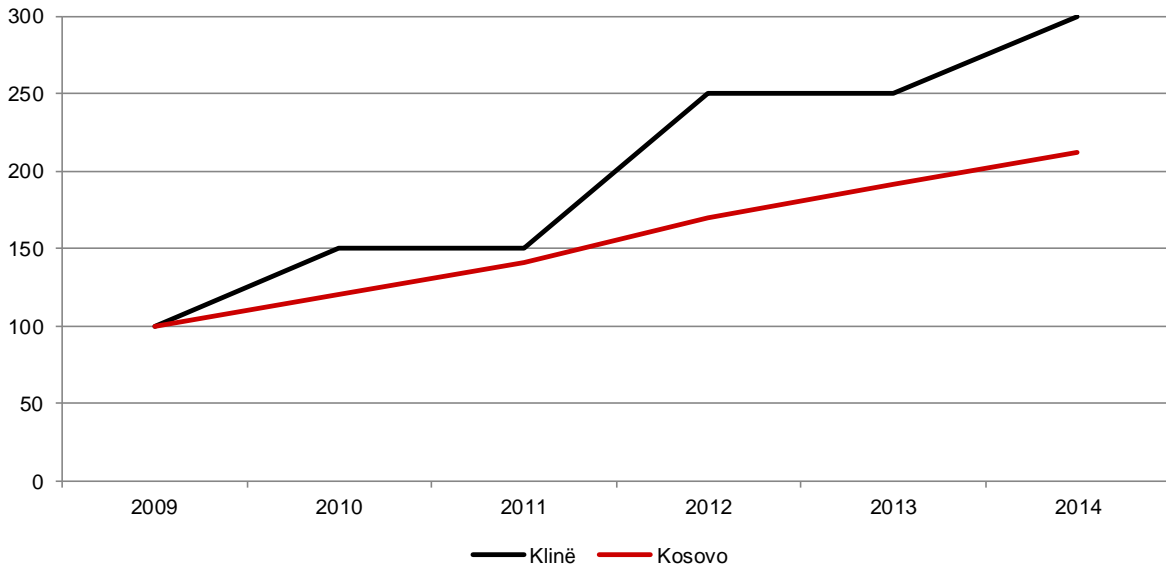






**Figure 10 Development of the number of tax consultancies, 2009-2014**

Index (2009=100)



Note: Tax consultancies according to NACE Rev. 2

Source: Tax Administration of Kosovo (ATK), 2009 – 2014

### Existence of chambers

**Table 17 Availability of chambers and other business support associations**

Business support services	Name
Klinë	There is no chamber in the municipality
District of Pejë	<ul style="list-style-type: none"> <li>• Kosovo Chamber of Commerce (KCC)</li> <li>• Business Alliance of Kosovo (AKB, Aleanca Kosovare e Bizneseve)</li> <li>• The Liberia Chamber of Commerce in Kosova</li> </ul>

Source: Ministry of Public Administration, 2014

with funding from



co-financed by



**Existence of business incubators, economic zones and technology parks**

There are no business incubators, economic zones or technology parks in Klinë (2014).

**Existence of financial support for businesses**

Existence and number of e.g. grants and micro finance on municipal level

**Table 18 Availability and range of financial support**

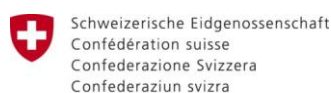
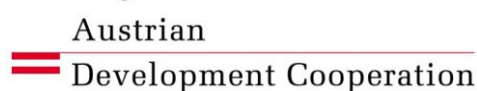
Grants / microfinance	Details
Finca	Loans for villages (in groups), individuals, improvement/renovation of household conditions, and rural loans.
Kosinvest World Vision	Loans for solidarity groups, individual businesses and agricultural purposes

Source: Websites of micro finance institutions, 2014

**Existence of B2B events and trade fairs**

There is no information on any B2B events and fairs in Klinë (Source: Kosovo Chamber of Commerce, KIESA - Kosovo Investment and Enterprise Support Agency, 2014).

with funding from



Swiss Agency for Development and Cooperation SDC

co-financed by





#### 1.4.4. Municipal administration

### Municipal budget

Table 19 Municipal budget

Budget	Budget of Klinë in € (2014)			Total budget of all municipalities of Kosovo in € (2014)		
	Absolute	Per capita	Change of budget 2012-2014 in %	Absolute	Per capita	Change of budget 2012-2014 in %
Public services, civil protection, emergency	300,190	7.8	+71.7	61,349,364	33.7	+12.0
Total budget	7,680,201	199.5	+9.6	389,518,818	214.0	+5.9
Share of public services, civil protection, emergency in total budget	3.9	-	+1.4	15.8	-	+0.9

Note: Public services, civil protection, emergency include road infrastructure, public infrastructure, fire prevention and inspections, management of natural disasters and water management

Source: Ministry of Finance; Assembly of Republic of Kosovo, 2014

### Transparency on municipal taxes and fees

Access to written information on municipal taxes and fees e.g. on municipal websites and in municipalities itself (written documents)

Table 20 Transparency on municipal taxes and fees

Availability of written information (documents)	Yes	No
Available on the municipality website	X	-
Publicly available at the municipality building (e.g. brochure at the entrance)		X
Available only upon request	-	X
Not available at all	-	X

Source: Municipality, 2014

with funding from



co-financed by



**KOSME**  
Kosovo SME Promotion Programme

Provision of Capacity Development to Ministry of Trade and Industry  
Financed by Austrian Development Cooperation and Swiss Development Cooperation  
Co-financed by Ministry of Trade and Industry, Republic of Kosovo  
Implemented by ECIKS/KMU Forschung Austria

### **Opening hours of local authorities**


08:00-16:00

Source: Municipality, 2014

### **Municipality website**

<https://kk.rks-gov.net/kline/>

*with funding from*

 **Austrian**  
**Development Cooperation**



Schweizerische Eidgenossenschaft  
Confédération suisse  
Confederazione Svizzera  
Confederaziun svizra

**Swiss Agency for Development  
and Cooperation SDC**

*co-financed by*



Ministry of Trade  
and Industry